

What will and will not change?

We are now Abri. All the landlords within the Radian group including Yarlington Housing Group now come under the Abri brand. You will see the name Abri on emails and other correspondence from us, but it is important to remember that your landlord has not changed – just our name.

It is going to take a little time before everything reflects our new name. So, for a while, you might see things referred to as either Abri, Radian or Yarlington while we make the necessary changes.

Things that have changed

What has changed?	How has it changed?
Vans	The vans we use for repairs will have the Abri logo and colours We are replacing vans in phases so you may see some old Radian or Yarlington vans about for a few more weeks
Workwear	The clothing some of us wear will be navy blue or white and show the Abri logo We are replacing workwear in phases so you may see some old Radian or Yarlington clothing about for a couple of weeks or so
ID cards	Our ID cards will show the Abri logo We are replacing our ID cards in phases so we may still show you a Radian or Yarlington ID card to prove who we are. All our ID cards, whether in the name of Abri, Radian or Yarlington, remain valid for the time being
Social media	Our Radian and Yarlington social media profiles have been replaced with one Abri profile for Facebook and Twitter We've also launched an Instagram, follow us @abri.group for tips on employment, budgeting and events in your community
Emails	Our email addresses will now end in @abri.co.uk If you accidentally email an old address, don't worry, we will still receive your email
Letters	Letters will look exactly like this one
Posters and leaflets	Our posters and leaflets will now be in the Abri brand
Building signs	The signs on all our buildings will have the Abri logo We have a lot of signs to change so this will take time

What will and will not change?

Things that will not change

What has changed?	How has it changed?
Landlord	The name of your landlord will not change
Freeholder	The name of your freeholder will not change
Tenancy agreement	Your tenancy agreement is not affected by our new name
Rent	Your rent amount will not change because of our new name How you pay your rent and when you pay your rent will not change
Service charges	Services charges will not change because of our new name
Right to Buy	Your right to buy will not be affected
Additional services	Any additional services you receive and pay for will not change because of our new name
Phone number	You can still contact us on the same phone number
Portal	Access to your portal and the services available has not changed, it is just in the Abri brand now
Who you contact	You can still contact the same people
Offices	Our offices are still there although they are currently closed for your safety due to COVID19